

QUALITY POLICY STATEMENT

Irisgrove Pty Ltd

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PO-002

Cooling Tower Mechanical Services designs, manufactures, installs and maintains cooling tower systems.

Our activities include:

- Construction of Cooling Towers
- Process Cooling and Mechanical Services Contracting
- Engineering of Structural Steel Platforms and Access
- Thermal Performance Testing
- Repairs and Refurbishment of Cooling Towers
- Design and Installation of Pipe Work and Pumping Systems
- Inspection, Consultation and Reporting

Our Quality Management System is based on the International Quality Management Standard AS/NZS ISO 9001:2008.

Cooling Tower Mechanical Services' vision is to ensure that the quality of products and services provided are to customer's expectations and agreed specifications.

In achieving our vision of total customer satisfaction all staff of **Cooling Tower Mechanical Services** commits to the following objectives:

- Provide specialist product solutions.
- Deliver the right goods on time, every time.
- Offer superior customer support and service.
- Manufacture and source the highest quality products to customer expectations.
- Ensure that all staff are trained to the level of expertise required.
- Identify at all times opportunities for improvement.
- Measure and improve the effectiveness of the Quality Management System.

Every **Cooling Tower Mechanical Services** customer should feel confident that they can easily contact and communicate with us, that we listen, understand their requirements and expectations and respond with reliable quality solutions.



Mark Dixon
Director



Robert Sandow
Director

Irisgrove Pty Ltd

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